

From: Oonagh Shiel [REDACTED]
Sent: 16 August 2025 16:46
To: Lewis Johnson
Cc: Birke Bassen
Subject: Re: Noise levels - covered dining area

Hi Lewis,

The level of noise this afternoon, including microphone testing, shouting and music, has made it very difficult to work from home. As the resident living closest to the covered dining area, I am particularly affected and it's becoming a regular problem that impacts my daily life. I understand you need to run your business, but this level of disruption is not reasonable for those living nearby.

I'd prefer to keep our communication in writing so there's a clear record of the issues and steps being taken. Noise, lights and equipment should be managed responsibly outside operating hours, and I'll continue to keep a record of any disturbances.

Thank you for your understanding.

Oonagh Shiel